



eZENTIV Managed Outsourcing

Outsourced IT infrastructure and services at predictable costs

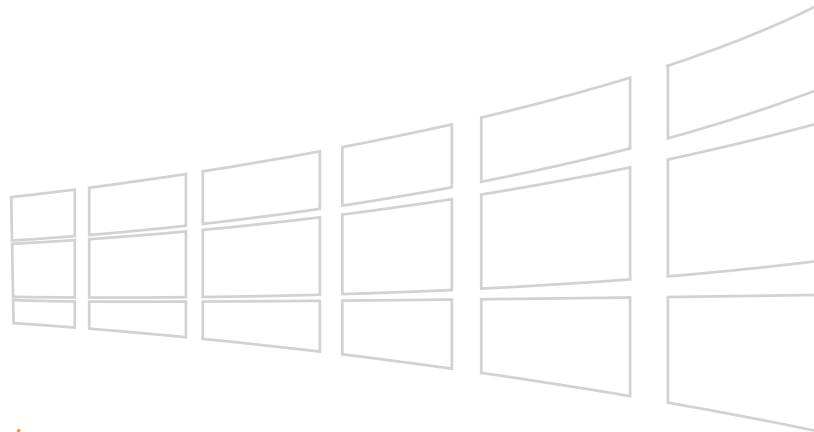


ezmanaged
IT outsourcing

The outsourced and eZENTIV managed IT services create new opportunities for cost reduction and budgeting through elimination of unpredictable service parameters and reduction of electricity and air conditioning needs at the company site. The housing in data centers and regular maintenance by skilled engineers, increases service availability and security.

Benefits

- **Global service availability**
24 hours a day, 365 days a year
- **Cost control**
Elimination of unpredictable service parameters
- **Flexible resource management**
Modular expansion options
- **Reduced personnel costs at the company site**
Qualified system administrators as a service
- **Service & Data Security**
Use of advanced technologies



Technical Features

- » 24x7 video surveillance
- » Security personnel
- » Building management systems
- » Guaranteed Power Availability
- » Fire detection and fire extinguishing systems
- » Flexible Bandwidth & Connectivity
- » Constant air-conditioning
- » Multiply redundant server systems, configurable

Operation

- Increased security requirements
- Flexible access
- Temporary service delivery
- Distributed work and decentralized staff
- Minimizing use of technology on site
- Modular development and Resource Expansion

Versions

- » Single Location
- » Backup Location
- » Multi Location Redundancy
- » Failover & High Availability Redundancy
- » Equipment & Service Management
- » Cluster Performance

